# Rock Stop

Staff Team 2026 Role Descriptions and Specifications

## About Us

The Rock Stop is a Social Enterprise and visitor centre containing an exhibition, café and shop. It was set up by the North West Highlands Geopark Ltd in 2015 and is located in the heart of the Geopark at Unapool, just south of the Kylesku Bridge.

The North West Highlands Geopark Ltd is a charity which exists to manage UNESCO Global Geopark Status for the North West Highlands. Our region became the first European Geopark in Scotland in 2004 and was promoted to a UNESCO Global Geopark in 2015 because of its unique, world-class geological landscape.

UNESCO Global Geoparks don't just have remarkable geology though – they are places where outstanding geological heritage is used to support sustainable development, through conservation, education, interpretation and responsible tourism. At the Rock Stop, we give visitors a warm welcome and encourage them to learn more about the region through our modern interactive exhibition and publications.

## Opportunities 2026

We are looking to recruit Seasonal Cafe Staff to welcome customers, prepare and serve them light lunches, snacks and tea & coffee and look after shop sales. We pride ourselves in being able to tell visitors about our area and in particular the stunning landscape we all enjoy. New recruits will get training in the basics from the Geopark staff and will have the opportunity to share their own ideas and interests. Opportunities to participate in training and volunteering in the wider Geopark, to improve your knowledge of the North West Highlands Geopark will also be available. We are currently looking for new members of staff to join our small but friendly team. We are planning to open to the public for 5 days a week Monday to Friday, from 10am to 4pm. Part time and full time (37.5 hours per week) hours are available.

## Rock Stop Team Member role description

**Location:** Based in the Rock Stop, Unapool IV27 4HW. This is a remote rural location, currently there is no public transport serving Unapool.
**Job title:** Rock Stop Seasonal Cafe Staff
**Job Purpose:** To welcome customers to the Rock Stop, prepare and serve food & drinks, and create a comfortable, clean and relaxed environment for all to enjoy.
**Hours:** To be agreed
**Pay rates:** In line with the Real Living Wage. Individual rates dependent on age & experience.
**Reporting to:** Geopark Manager
**Liaison with:** Geopark Staff, Suppliers
**Important information**: The successful candidate must, by the start of their employment, have permission to work in the UK
**Closing date for applications:** 20th April 2026

To apply, please complete the application form and return to manager@nwhgeopark.com by **5pm** on the closing date.

## Outline of main responsibilities:

**General**

Speaking to visitors & offering information
Cleaning & tidying
Records maintenance
Reconciling daily cash with till records

**Café & Shop**

Preparing light meals and baking
Serving customers

Other duties as required working together with the Geopark Manager and Rock Stop team to ensure the efficient running of the business.

## Role Requirements

| **Skills & Qualifications** | |
|---|---|
| **Essential** | **Desirable** |
| Ability to prepare light meals & snacks | Catering/hospitality qualification |
| Good communication and organisational skills with close attention to detail | Customer service qualification |
| Health and safety and hygiene awareness | Elementary food hygiene certification |
| Good literacy & numerical skills | First Aid at Work qualification |
| **Knowledge and Experience** | |
| **Essential** | **Desirable** |
| Experience of working in a team | Experienced at cooking light meals and baking in a commercial kitchen |
| Understanding of working in a remote/rural location | Experience of working in hospitality/cafe/restaurant/pub environment |
| | Prior experience in a cafe/restaurant/pub environment |
| | Experience of working in a retail business |
| **Personal attributes** | |
| **Essential** | **Desirable** |
| Positive attitude and self-motivated; able to work on own initiative | Personal interest in the North West Highlands Geopark and its charitable purposes. |
| Well presented with a welcoming and friendly attitude | Imaginative, creative, resourceful and innovative |