Rock Stop

Staff Team 2026 Role Descriptions and Specifications

About Us

The Rock Stop is a Social Enterprise and visitor centre containing an exhibition, café and shop. It was set up by the North West Highlands Geopark Ltd in 2015 and is located in the heart of the Geopark at Unapool, just south of the Kylesku Bridge.

The North West Highlands Geopark Ltd is a charity which exists to manage UNESCO Global Geopark Status for the North West Highlands. Our region became the first European Geopark in Scotland in 2004 and was promoted to a UNESCO Global Geopark in 2015 because of its unique, world-class geological landscape.

UNESCO Global Geoparks don't just have remarkable geology though – they are places where outstanding geological heritage is used to support sustainable development, through conservation, education, interpretation and responsible tourism. At the Rock Stop, we give visitors a warm welcome and encourage them to learn more about the region through our modern interactive exhibition and publications.

Opportunities 2026

We are looking to recruit Seasonal Cafe Staff to welcome customers, prepare and serve them light lunches, snacks and tea & coffee and look after shop sales. We pride ourselves in being able to tell visitors about our area and in particular the stunning landscape we all enjoy. New recruits will get training in the basics from the Geopark staff and will have the opportunity to share their own ideas and interests. Opportunities to participate in training and volunteering in the wider Geopark, to improve your knowledge of the North West Highlands Geopark will also be available. We are currently looking for new members of staff to join our small but friendly team. We are planning to open to the public for 5 days a week Monday to Friday, from 10am to 4pm. Part time and full time (37.5 hours per week) hours are available.

Rock Stop Team Member role description

Location: Based in the Rock Stop, Unapool IV27 4HW
Job title: Rock Stop Seasonal Cafe Staff
Job Purpose: To welcome customers to the Rock Stop, prepare and serve food & drinks, and create a comfortable, clean and relaxed environment for all to enjoy.
Hours: To be agreed
Pay rates: In line with the Real Living Wage. Individual rates dependent on age & experience.
Reporting to: Geopark Manager
Liaison with: Geopark Staff, Suppliers

Closing date for applications: 20th April 2026

To apply, please complete the application form and return to manager@nwhgeopark.com by **5pm** on the closing date.

Outline of main responsibilities:

General

Speaking to visitors & offering information
Cleaning & tidying
Records maintenance
Reconciling daily cash with till records

Café & Shop

Preparing light meals and baking
Serving customers

Other duties as required working together with the Geopark Manager and Rock Stop team to ensure the efficient running of the business.

Role Requirements

Skills & Qualifications	
Essential	**Desirable**
Ability to prepare light meals & snacks	Catering/hospitality qualification
Good communication and organisational skills with close attention to detail	Customer service qualification
Health and safety and hygiene awareness	Elementary food hygiene certification
Good literacy & numerical skills	First Aid at Work qualification
Knowledge and Experience	
Essential	**Desirable**
Experience of working in a team	Experienced at cooking light meals and baking in a commercial kitchen
Understanding of working in a remote/rural location	Experience of working in hospitality/cafe/restaurant/pub environment
	Prior experience in a cafe/restaurant/pub environment
	Experience of working in a retail business
Personal attributes	
Essential	**Desirable**
Positive attitude and self-motivated; able to work on own initiative	Personal interest in the North West Highlands Geopark and its charitable purposes.
Well presented with a welcoming and friendly attitude	Imaginative, creative, resourceful and innovative